Bid Document

FOR

Windows Based Dedicated Server for hosting the Website of Udyog Bandhu

https://udyogbandhu.com



UDYOG BANDHU

(An ISO 9001:2008 Certified U.P. Govt. Nodal Agency for Investment Promotion)

12-C, Mall Avenue, Lucknow- 226 001 (U.P.)

Tel: 0522-2237582, 2237583 & 2238902, Fax: 0522-2235115/2238902

e-mail: info@udyogbandhu.com, ubup@rediffmail.com

website: https://udyogbandhu.com

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I. NOTICE INVITING BIDS



UDYOG BANDHU

Tel: 0522- 2237582, 2237583

Email: info@udyogbandhu.com

Invitation of Bids for "Windows Based Dedicated Server"

Udyog Bandhu invites bids for "Windows Based Dedicated Server". Offers are invited containing technical & financial parameters on 15th November, 2011 between 10:30 A.M. and 1:30 P.M.

For bid document & further details, visit our website https://udyogbandhu.com

Executive Director

II. <u>IMPORTANT DATES</u>

Date of Advertisement	22 nd October, 2011
Queries of bidders by e-mail for further	By 2 nd November, 2011
clarifications, if any	upto 5: 00 P.M.
Meeting in Udyog Bandhu office for clarifications	8 th November, 2011
	(3:30 P.M)
Uploading of Revised Bid Documents on the	By 10 th November, 2011
website, if required, based on clarifications sought	
Date of submission of Technical & Financial Bids	15 th November, 2011
	(Between 10:30 A.M and
	1:30 P.M)
Opening of Technical Bids	15 th November, 2011
	(3:00 P.M)
Opening of Financial Bids	16 th November, 2011
	(2:30 P.M)

III. <u>INTRODUCTION</u>

Udyog Bandhu: A Govt. of U.P. Agency lending helping hand to Entrepreneurs

"Udyog Bandhu" [Friend of Industry], an organization of the State Government of Uttar Pradesh; is dedicated to facilitating Investment in Infrastructure, Industrial and Service Sectors, besides solving problems of existing & up-coming industries with different Government departments.

Udyog Bandhu has its website at http://udyogbandhu.com. The organization, as a nodal agency for implementation of online approval system named 'Nivesh Mitra', which is a web application.

Udyog Bandhu is seeking the services of a reputed web hosting company for a dedicated server to host the revamped website.

IV. <u>INSTRUCTIONS TO BIDDERS</u>

1. INVITATION FOR BIDS

This "invitation for bids" is for windows based dedicated server for hosting of the website https://udyogbandhu.com for a period of ONE YEAR.

Upon the satisfactory performance it may be renewed for another year on the same terms and conditions.

2. DUE DILIGENCE

The Bidder is expected to and shall be deemed to have examined all instructions, forms, terms and specifications in this Bid Document. The Bid should be precise, complete and in the prescribed format as per the requirement of the Bid Document. Failure to furnish all information required by the Bid Document or submission of false information or submission of a bid not responsive to the Bid Document in every respect shall result in rejection of the bid.

UDYOG BANDHU shall at its sole discretion be entitled to determine the adequacy / sufficiency of the information provided by the Bidder.

3. CLARIFICATION OF BIDDING DOCUMENTS

UDYOG BANDHU shall make best efforts to respond to any request for clarification of the Bid Document. Interested bidders are welcome to contact UDYOG BANDHU for clarifications/doubts by email at info@udyogbandhu.com. The queries received by mail by 2nd November, 2011 upto 5:00 P.M only will be entertained.

A meeting for clarifications shall be held at UDYOG BANDHU on 8st November, 2011 at 3:30 P.M., if any bidder requires any clarifications. It is optional for the bidder(s) to attend this meeting.

The designated contact person for clarifications, if any:

Mr. K.S. Prasad, Project Director, Udyog Bandhu, 12-C, Mall Avenue, Lucknow

Phone: 0522-2238902, 2237582, 2237583

In response to a clarification requested by a prospective Bidder, UDYOG BANDHU may modify the Bid Document by amending, modifying and or supplementing the same. After incorporating the revisions, if any, the revised bid documents shall be uploaded on the website by 10^{th} November, 2011.

4. AMENDMENT OF BID DOCUMENT

At any time before the deadline for submission of bids, UDYOG BANDHU may, for any reason, at its own initiative, modify the Bid Document by amending, modifying and or supplementing the same

All changes shall be posted on website http://udyogbandhu.com and prospective Bidders are required to go through the same before submission of bid. All such amendments shall be binding on them without any further act or deed on UDYOG BANDHU's part.

In the event of any amendment, UDYOG BANDHU reserves the right to extend the deadline for the submission of the bids, in order to allow prospective Bidders reasonable time in which to take the amendment into account while preparing their bids

.

5. EARNEST MONEY DEPOSIT (EMD)

- i An earnest money of Rs. 50,000/- in the form of bank draft in favour of UDYOG BANDHU, payable at Lucknow shall be enclosed with the Technical Bid. Applications without demand draft shall not be entertained. The EMD shall be non-interest bearing.
- ii Earnest Money of successful bidder shall remain with UDYOG BANDHU till the successful completion of the contract and the same shall be refunded thereafter.
- iii Earnest money of the unsuccessful bidders will be refunded after the completion of bidding process, except for 2nd and 3rd ranked shortlisted bidders. EMD of 2nd and 3rd ranked shortlisted bidders shall be released after signing of agreement with the successful bidder.

iv The earnest money shall be forfeited in case of non-performance.

6. OTHER POINTS

- i In the event of any additional information required by UDYOG BANDHU other than that specified in the Bid Document, the Bidder shall duly submit such information in the prescribed time to UDYOG BANDHU.
- ii Modification or withdrawal of offers is not permissible after its submission.
- iii To assist in the scrutiny, evaluation and comparison of offers, UDYOG BANDHU may, at its discretion, ask some or all Bidders for clarification of their offer.
- iv The Bidder shall abide by the terms and conditions specified in the Bid document.

V. <u>ELIGIBILITY CRITERIA OF THE BIDDER</u>

- 1. The bidder should have experience in hosting of websites on dedicated servers for a minimum of 5 years (from FY 2006-07 onwards).
- 2. The bidder must have hosted atleast 5 websites in the last 5 years on dedicated servers, having the complete online system with database activity. Of these, atleast 2 should be of government websites.
- 3. The bidder must have a total minimum annual average turnover of Rs.25.00 lakhs in the last 2 financial years (2009-10 & 2010-11)

VI. SCOPE OF WORK

1. The required configuration of dedicated server should be as under:

Server Operating system	Windows based web hosting Server
Processor	Xeon 2.66 GHz / with 8 MB cache
RAM	6 GB
os	Windows Web Server 2008 R2 (64 Bit)
HDD	250 GB (additional 250 GB for backup)
Data Base	SQL Server 2010
Other features :-	 □ Dot net frame work 4.0 □ Support for Crystals Report □ Antivirus □ Automatic backup facility
Bandwidth	10 MBPS
Bandwidth Usages	1000GB per month
Mode of hosting	Dedicated
Remote Login Facility	FTP for updating of application software
Operation	365 days x 24 hrs
Mail support	web mail supported
Uptime	99.9%

2. The bidder shall get the dedicated server audited (on its own cost) from a panel of Cert-in Certified Information Security Consultants of State Bank of India (Appendix-A) to meet the requirement of SBI for online payment integration and ensure to submit the same to UDYOG BANDHU within 15 days from the date of letter of award.

- **3.** The server will be fault tolerant and have fast response time even at peak loads. They will be operational and available to users 24 hours a day on all days of the year without failure.
- **4.** Bidder must ensure 100 % recovery of data in event of any failure/crash in hardware or software.
- **5.** The Bidder has to take the database backup on real time basis. In addition the backups must also be taken whenever there is any modification in the schema.
- **6.** A copy of the database backup (in the form of export) must be available for download to Udyog Bandhu administration as and when required by them.
- **7.** The bidder has to ensure the security of the data and application. Any un-authorized access to data will be treated as breach of contract.
- **8.** The bidder has to provide the full control of the server for remote updation etc. to UDYOG BANDHU
- **9.** The bidder shall provide the Licenses of Necessary Operating System, SQL Licenses, Antivirus and other Security features which a Web Server Requires.
- **10.** The bidder shall ensure that the application runs smoothly. If any extra component in terms of Hardware or Software is required then the bidder has to provide the same with no extra cost.
- **11.** The bidder will provide full access of the Server to the authorized person of UDYOG BANDHU.
- **12.** The Bidder will maintain the Hardware and the necessary updation as well the system software.
- **13.** The Bidder should provide the Status Report and the Bandwidth utilization report every month.
- **14.** The bidder shall depute a key person, who shall remain with the assignment till the end of contract
- **15.** The bidder shall provide contacts and escalation matrix to log the complaints / problems faced in the facility provided to UDYOG BANDHU.

- **16.** The bidder shall ensure Physical Security and Virtual Security Network and it is through pix firewall (hardware and software based) with all latest anti-viruses Intrusion detection systems (IDS) installed.
- **17.** The bidder shall have certified network engineers with atleast 3 years of experience in managing and monitoring enterprise-level networks and able to meet 100% infrastructure availability guarantee.
- **18.** The bidder shall have the facility of monitoring all routers, switches and connectivity to ensure the integrity of the data centers and operations.
- **19.** The bidder shall be able to analyze the network backbone, bandwidth providers and the overall health of the Internet and the different kinds of Monitoring services like IP Address Monitoring, Internet Port Monitoring, URL Monitoring, Server Status Monitoring, Link Status Monitoring etc.
- **20.** The bidder shall be able to monitor the status and efficiency of all HVAC, power generation, security, management and support systems.
- **21.** The bidder shall track the health of servers, firewalls, load-balancers and other platform components. He should have the automated monitoring technologies which should provide alerts in the event of data center or device failures and the same should be communicated to UDYOG BANDHU.

VII. TERMS AND CONDITIONS

1. TIME FRAME

The bidder shall configure and make the server operational for the website within 2 weeks from the date of signing of agreement.

2. PAYMENT TERMS

Payment will be made on quarterly basis after completion of the quarter within a week on submission of the Bill

Bidder should consider all the costs required for successful running of the server and specifically not mentioned in document. UDYOG BANDHU will not be liable to pay any extra cost other than mentioned in offer of bidder.

3. VALIDITY PERIOD OF BID

Proposals for technical & financials should remain valid for 3 months from the date of opening of bids. A bid valid for shorter period shall be rejected as non-responsive.

4. UNDERTAKING

An undertaking from the Bidder stating the compliance with all the conditions of the Bid and Technical Specifications of the Bidding Document will be required since no deviation will be acceptable to UDYOG BANDHU. Further, the bidder shall have to provide an undertaking that Key personnel will remain on the assignment till the end of the contract.

5. TERMINATION OF CONTRACT

UDYOG BANDHU may terminate the Contract in whole without assigning any reason if:-

- The qualified Bidder fails to perform any other obligation(s) under the Contract.
- If the Bidder is in material breach of the representations and warranties contained in this Contract.

The termination of contract shall be made by prior written notice of default sent to the Bidder. The bidder is not authorized to terminate the agreement before its maturity.

6. FORCE MAJEURE

If the performance as specified in the Letter of Award is prevented, restricted, delayed or interfered by any unforeseen reasons or eventualities beyond control of the party affected, then the party affected shall be excused from its performance and provided the party so affected uses its best efforts to remove such cause of non-performance and when removed, the party shall continue performance.

7. PERFORMANCE GUARANTEE

The selected Bidder will be required to provide a Performance Guarantee of Rs. 1.00 lakh in the form of bank guarantee from a scheduled commercial bank. The performance guarantee shall remain valid till at least three months period beyond the expiry of the contract period along with an invocation period of further 3 months.

8. PENALTY FOR DEFAULT IN SERVICES

If the down time is more than 15 MINUTES then penalty of Rs.500/- per HOUR shall be imposed. If the default persist for a continuous period of 5 days, UDYOG BANDHU reserves the right to cancel the order, invoke the performance guarantee and forfeit the earnest money.

VIII. BIDDING PROCESS

1. SUBMISSION OF BIDS

- a) The bids shall be submitted in TWO lacquer separate sealed covers in two copies marked as 'ORIGINAL' and 'COPY'.
- b) The Technical Bid shall be placed in one sealed envelope clearly marking "**Technical Bid**".
- c) Similarly, the Financial Bid shall be placed in separate sealed envelope clearly marking it as "Financial Bid".
- d) Both the bids shall be placed in a 3rd sealed envelope clearly marked as "Windows Based Dedicated Server for hosting the Website of Udyog Bandhu".
- e) The original and all copies of the Bid Document shall be signed by a person duly authorized. The person signing the Bid Document shall initial all pages of the Bid Document.
- f) Any interlineations, erasures, alterations, additions or overwriting shall be valid only if the person or persons signing the bid have authenticated the same with signature/initial.
- g) If the envelope of Technical OR Financial Bid is not properly sealed and marked as required, UDYOG BANDHU will assume no responsibility for the Bid's misplacement or premature opening.

Bids complete in all respect shall be delivered on 15th November, 2011 between 10:30 A.M and 1:30 P.M. to:

Executive Director, Udyog Bandhu, 12-C, mall Avenue, Lucknow-226001 (U.P.)

2. QUOTING OF FINANCIAL BID

a) The Financial Quote shall be made by the bidder in the bid format enclosed in this bid document.

- b) The bidder shall include payment of all dues such as taxes & other statutory dues, service charges, administrative expenses, server audit charges, extra components in terms of Hardware or Software, third party services, overhead charges viz. travelling, boarding & lodging, out of pocket expenses etc, if not specifically mentioned in the specification but essential for successful completion of contract.
- c) UDYOG BANDHU shall not bear any extra charges in respect of such payments, which although not mentioned in the bid document, are incurred by the bidder any time during the contract period. Extra charges, if any, shall be paid by the bidder only.

7. OPENING OF BIDS

- a. Technical Bids would be opened on 15th November, 2011 at 3:00 P.M in the presence of authorized representatives of bidders, who wish to attend.
- b. Financial Bids would be opened only of the technically qualified bidders, who shall be intimated by e-mail/telephone. The Financial Bids would be opened on 16th November,
 2011 at 2:30 P.M. in the presence of authorized representatives of short-listed bidders, who wish to attend.

8. REJECTION OF BID

- a. The Bid Document shall be submitted in the form of printed document. Technical OR Financial Bids submitted by Telex, fax or email would not be entertained. Any condition put forth by the bidder not conforming to the bid requirements shall not be entertained at all and such bid shall be liable for rejection.
- b. Any bid received by UDYOG BANDHU after the deadline will be summarily rejected. UDYOG BANDHU shall not be responsible for any postal delay or nonreceipt / non-delivery of the documents. No further correspondence on this subject will be entertained.
- c. UDYOG BANDHU has the right to accept any Bid or to reject any Bid or all Bids. UDYOG BANDHU reserves the right to cancel / annul the bidding process and reject all Bids at any time before the award of the Contract.

9. FINAL SELECTION OF BIDDER

- a) Technical Bid will be evaluated to check whether all required information and documents as specified in the Bid Document are submitted and to ascertain whether the Bidder meets all Qualifying Criteria. The Bidders whose Technical Bids are found to be in accordance with the specifications mentioned in the Bid document would be considered as technically qualified. The financial bids of only those qualified bidders shall be opened.
- b) The bid variable for Financial Bid is minimum fee charged for the assignment. The lowest bid for the above assignment shall be the basis of selection of bidder.
- c) In the event that the lowest bidder withdraws or is not selected for any reason in the first instance (First round of bidding), UDYOG BANDHU may invite all the remaining bidders to match the financial quote of the aforesaid lowest bidder (Second round of bidding).
- d) If in the second round of bidding, only one bidder matches the lowest bid, it shall be selected as successful bidder.
- e) If two or more bidder match the said lowest bidder (in the second round of bidding), then the bidder whose bid was lower as compared to other bidders in the first bidding shall be selected as successful bidder.
- f) UDYOG BANDHU shall be under no obligation to accept the lowest or any other offer received in response to this Bid notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever.

- g) UDYOG BANDHU may choose to conduct negotiation or discussion with any or all the Bidders. The decision of UDYOG BANDHU in the evaluation of the Technical and Financial Bids shall be final and binding on all the parties.
- h) UDYOG BANDHU reserves the right to make any changes in the terms and conditions of the Bid. UDYOG BANDHU will not be obliged to meet and have discussions with any of the Bidders and or to listen to any representations.

10. NOTIFICATION OF AWARD

The Bidder whose Bid has been accepted shall be notified of the award by UDYOG BANDHU. The Bidder shall acknowledge in writing, the receipt of the Letter of Award and shall send his acceptance to enter into the Contract within 3 days from the receipt of the Letter of Award

11. SIGNING OF AGREEMENT

The Bidder and UDYOG BANDHU shall promptly and in no event later than 15 days from the date of letter of acceptance of the bidder, sign the Contract. UDYOG BANDHU shall have the right and authority to negotiate certain terms with the successful Bidder before signing of the Contract. The signing of the Contract shall amount to award of the Contract and the Bidder shall initiate the execution of the work as specified in the Contract.

12. EXPENSES FOR THE CONTRACT

All incidental expenses of the execution of the Contract/ agreement shall be borne solely by the successful Bidder and such amount shall not be refunded to the successful Bidder by UDYOG BANDHU

1. CHECKLIST OF DOCUMENTS

	PARTICULARS	AS PER FORMAT GIVEN	SUBMITTED
	FARTICULARS	AT	(YES/NO)
	COVERING LETTER FOR BID APPLICATION ON THE		
1	LETTER HEAD	ANNEXURE-A	
2	DRAFT OF EARNEST MONEY		
3	CHECKLIST OF DOCUMENTS		
TECHNI	CAL BID		
1	FORMAT FOR GENERAL INFORMATION OF THE BIDDER	ANNEXURE – 1	
2	FORMAT FOR DETAILS OF THE COMPANY	ANNEXURE- 2	
3	FORMAT FOR FINANCIAL DETAILS OF THE COMPANY	ANNEXURE-3	
4	FORMAT FOR DETAILS OF DEDICATED SERVERS HOSTED FOR CLIENTS BY THE BIDDER	ANNEXURE-4	
5	FORMAT FOR UNDERTAKING	ANNEXURE-5	
6	DOCUMENT OF CONSTITUTION OF THE COMPANY	TO BE ENCLOSED WITH ANNEXURE-2	
7	PROOF OF CERTIFIED NETWORK ENGINEERS WITH BIO-DATA	-do-	
8	COPIES OF LICENSES OF WIRELESS BAND AND THE NAME OF THE ISP FOR THE BANDWIDTH	-do-	
9	PROOF OF NO OF WEB SERVERS	-do-	
10	COPIES OF THE LICENSE OF NECESSARY OPERATING SYSTEM, SQL LICENSES, ANTIVIRUS AND OTHER SECURITY FEATURES	-do-	
11	C.A. CERTIFICATES/AUDITED BALANCE SHEETS FOR RELEVANT YEARS	TO BE ENCLOSED WITH ANNEXURE-3	
12	SATISFACTORY SERVICE CERTIFICATES FROM CLIENTS	TO BE ENCLOSED WITH ANNEXURE-4	
13	COPIES OF WORK ORDERS FOR DERVERS HOSTED	TO BE ENCLOSED WITH ANNEXURE-4	
14	ANY OTHER DOCUMENTS		
FINANC	IAL BID		
1.	FORMAT OF FINANCIAL BID	ANNEXURE- 6	

COVERING LETTER

(To be submitted on the letter head of Bidder)

To,

Executive Director, Udyog Bandhu, 12-C, Mall Avenue, Lucknow-226001

Subject : Bid for Hosting the Website of Udyog Bandhu on Windows Based Dedicated Server

Dear Sir,

We have examined the Bid Document including all annexures. We hereby offer to undertake the captioned assignment, in conformity with the said Bid Document.

We hereby submit our Technical & Financial Bids along with a checklist of documents and the draft of Rs.50,000/- (bearing no.....dated......) towards Earnest Money.

We confirm that our offer for Bid shall remain valid for 3 months from the date of opening of bids.

We agree that Udyog Bandhu is not bound to accept the lowest or any Bid received in the bidding process.

We hereby confirm that we have not been barred/black-listed by any regulatory / statutory authority.

(Signature of the Authorized Signatory)
(Name & designation of the Authorized Signatory)
Name and seal of the company

Date: Place:

Enclosures as above

GENERAL INFORMATION OF THE BIDDER

(To be submitted on the letter head of Bidder)

1.	Name of the Assignment	Hosting the Website of Udyog Bandhu on Windows Based Dedicated Server
2.	Name & Address	Udyog Bandhu, 12-C, Mall Avenue, Lucknow
3.	Name of Bidder	
4.	Address of the Registered Office	
5.	Phone No. with STD Code	
6.	Fax No.	
7.	Email Address	
8	Address for all communications during the execution of assignment	
9	Name of Contact Person(s) with contact Numbers	
10.	Specifications and scope of work	As per terms mentioned in the Bid Document
11.	Any special technical certifications	

(Signature of the Authorized Signatory) (Name & designation of the Authorized Signatory) Name and seal of the company

	rame and sear of
Date:	
Place:	

Annexure: 2

DETAILS OF THE COMPANY (To be submitted on the letter head of Bidder)

Descri	ption	Details (Discount of the land)
		(Please attach additional documents where relevant)
		,
1. Gen	eral Company Profile	
a)	Name of the Company	
b)	Year of establishment	
	(Document of Constitution of the company to be enclosed)	
c)	Constitution	
d)	Address of Corporate Office	
e)	No. of years of experience in the business of providing dedicated servers	
f)	Core business	
g)	Other business	
h)	Total number of core technical staff	
2.	Web Hosting Services	
a)	Location of the dedicated server proposed by the bidder	
b)	No. of Certified Network Engineers (Attach proof)	
c)	Attach a copy of Licenses of wireless band and the name of the ISP for the bandwidth	
d)	Attach a copy of the No of Web Servers	
e)	Attach a copy of the License of Necessary Operating System, SQL Licenses, Antivirus and other Security features	
3. Any	other Technical Details	

(Signature of the Authorized Signatory)
(Name & designation of the Authorized Signatory)
Name and seal of the company

Date:	
Place.	

Annexure: 3

FINANCIAL DETAILS OF THE COMPANY (To be submitted on the letter head of Bidder)

Financial Year	Turnover (in Rs. Lakhs)
2009-10	
2010-11	

Audited Balance Sheets / Certificate of C.A. to be enclosed

(Signature of the Authorized Signatory)
(Name & designation of the Authorized Signatory)
Name and seal of the company

Date: Place:

<u>DETAILS OF DEDICATED SERVERS HOSTED FOR CLIENTS BY THE BIDDER</u> (To be submitted on the letter head of Bidder)

Name of Client with address	
Contact details of Key Person of the client company, including Phone Nos., e-mail etc.	
Description of dedicated servers hosted with specifications including:	
Server Operating system	
 Processor 	
• RAM	
• OS	
• HDD	
 Data Base 	
 Bandwidth 	
 Bandwidth Usages 	
 Mode of hosting 	
 Remote Login Facility 	
 Operation 	
 Mail support 	
• Uptime	
Order No. & Date	
Date of hosting servers	
Financial Value of hosting servers	
Satisfactory Service Certificate from the client	
(to be enclosed)	

- Satisfactory Service Certificates of clients should be provided for contact & verification
- Copy of Work Orders to be enclosed
- Separate sheets to be enclosed for each client

(Signature of the Authorized Signatory) (Name & designation of the Authorized Signatory) Name and seal of the company

Date:	
Place.	

Annexure: 5

UNDERTAKING

(To be submitted on the letter head of Bidder)

(10 be submitted on the letter head of bluder)
I/We declare that I/We have examined the terms and conditions mentioned in the Bid document and accordingly agree and accept the same for bid filing and further that the information/documents
furnished herewith are true to the best of my/our knowledge and belief.
I/We further undertake that Mr./Mrs, (designation) is the key person, who shall remain with the assignment till the end of contract
(Signature of the Authorized Signatory) (Name & designation of the Authorized Signatory) Name and seal of the company
Date: Place:

Annexure: 6

FORMAT OF FINANCIAL BID

(To be submitted on the letter head of Bidder)

To, Executive Director, Udyog Bandhu, 12-C, Mall Avenue, Lucknow-226001

Subject: Financial Bid for "Hosting the Website of Udyog Bandhu on Windows Based Dedicated Server"

Dear Sir,

With reference to the Bid Document of the captioned subject, we submit our Financial Bid as under:-

PARTICULARS	AMOUNT (in Rupees)
Total charges for hosting of "Windows Based Dedicated Server" for one year (including taxes as applicable and service tax)	

We hereby confirm that:

- i. Our offer for the assignment shall remain valid for 3 months from the date of opening of bids.
- ii. We shall not charge any type of financial costs including service charges, administrative expenses, server audit charges, extra components in terms of Hardware or Software, third party services, overhead charges viz. travelling, boarding & lodging, out of pocket expenses etc.
- iii. The above offer price is inclusive of all not specifically mentioned in the specifications, but essential for successful hosting and running of the server.
- iv. Further, as an additional offer, we shall charge a sum of Rs. ______ for additional 100 GB hard disk space. We hereby confirm that we do not have any objection in not making this as a part of the value of the financial quote, mentioned in the above table.

Yours faithfully,

(Signature of the Authorized Signatory)
(Name & designation of the Authorized Signatory)
Name and seal of the company

Date:	
Place:	

Cert-In certified information security audit consultants on SBI panel

1. M/s 3i Infotech Ltd.

#6/2, "Brigade Champak", Union Street, Off Infantry Road, Banglore – 560001.

Website URL: http://www.3i-infotech.com

Telephone: 080-30541360

Fax: 080-30541306

Contact Person : Mr. Babji V S, General Manager, Managed Services

e-mail: babji[dot]vs[at]3i-infotech[dot]com

Mobile: 09945322113

2. M/s AAA Technologies Pvt. Ltd.

278-280, F-Wing, Solaris-1, Saki Vihar Road, Opp. L&T Gate No. 6,

Powai, Andheri (East), Mumbai – 400072.

Website URL: http://www.aaatechnologies.co.in

Telephone: 022-28573815

Fax: 022-40152501

Contact Person: Mr. Anjay Agarwal, Director e-mail: anjay[at]aaatechnologies[dot]co[dot]in

Mobile: 09821087283

3. M/s AKS Information Technology Services Pvt. Ltd.

E-52, 1st Floor,

Sector-3,

Noida – 201301.

Website URL: http://www.aksitservices.co.in

Telefax: 0120-4243669

Contact Person: Mr. Ashish Kumar Saxena, Managing Director

e-mail: ashish[at]aksitservices[dot]co[dot]in

5. M/s Auditime Information Systems (India) Pvt. Ltd.

A-504, Kailash Esplanade, LBS Marg, Ghatkopar (West),

Mumbai – 400086.

Website URL: http://www.auditimeindia.com

Telephone: 022-25006875

Fax: 022-25006876

Contact Person: Mr. Chetan Maheshwari, Director

e-mail: csm[at]auditimeindia[dot]com

6. M/s Aujas Networks Pvt. Ltd.

No. 4025/26, 2nd Floor, K R Road,

Jayanagar, 7th Block West,

Bangalore – 560082.

Website URL: http://www.aujas.com

Telephone: 080-40528527

Fax: 080-40528516

Contact Person: Mr. Rajeev Menon, Regional Manager

e-mail: rajeev[dot]menon[at]aujas[dot]com

Mobile: 09945588449

7. M/s CyberQ Consulting Pvt. Ltd.

31, 1st Floor, Krishna Market,

Kalkaji,

New Delhi – 110019.

Website URL: http://www.cybergindia.com

Telephone: 011-40550735

Fax: 011-41601915

Contact Person: Mr. Debopriyo Kar, Head, Information Security

e-mail: dkar[at]cyberqindia[dot]com

8. M/s Deccan Infotech Pvt. Ltd.

13, Jakkasandra Block, 7th Cross, Koramangala, Bangalore – 560034.

Website URL: http://www.deccaninfotech.in

Telephone: 080-25530819

Fax: 080-25530947

Contact Person: Mr. Dilip. H. Ayyar, Director - Technical

e-mail: dilip[at]deccaninfotech[dot]in

9. M/s Digital Age Strategies Pvt. Ltd.

204, Lakshminarayan Complex, 2nd Floor, Panduranganagar, Opp. HSBC, Bannerghatta Road, Bangalore – 560076.

Website URL: http://www.digitalage.co.in

Telephone: 080-41503825 Fax: 080-264085148

Contact Person: Mr. Dinesh S. Shastri, Director e-mail: digitalageaudit[at]airtelmail[dot]in

Mobile: 09448088666

10. M/s Ernst & Young Pvt. Ltd.

2nd Floor, TPL House, 3, Cenotaph Road, Teynampet, Chennai – 600018.

Website URL: http://www.ey.com/india

Telephone: 044-42194650

Fax: 044-24311450

Contact Person: Mr. Terry Thomas, Partner e-mail: terry[dot]thomas[at]in[dot]ey[dot]com

Mobile: 09880325000

11. M/s Haribhakti & Co.

42, Free Press House, 215, Nariman Point, Mumbai – 400021.

Website URL: http://www.haribhaktigroup.com

Telephone: 022-66729999

Fax: 022-66729777

Contact Person: Mr. Shirish Ketkar, Director In-charge e-mail: shirish.ketkar[at]bdoharibhakti[dot]co[dot]in

12. M/s HCL Comnet Ltd.

Head Office, A 10-11, Sector-3, Noida – 201301.

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Fax: 0120-2539799

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e-mail: premjit[at]hcl[dot]in

13. M/s Indusface Consulting Pvt. Ltd.

A/2-3, 3rd Floor, Status Plaza, Opp. Relish Resorts,

Akshar Chowk, Atladra - Old Padra Road,

Vadodara – 390020.

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Fax: 0265-2355820

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e-mail: ashish[dot]tandon[at]indusfaceconsulting[dot]com

Mobile: 09898866444

14. M/s Information Systems Auditors & Consultants Pvt. Ltd.

12/12 A, 3rd Floor, Dena Bank Building.

17B Horniman Circle, Fort,

Mumbai – 400001.

Telephone: 022-22663955

Fax: 022-22662661

Contact Person: Mr. Shashin Lotlikar, Director

e-mail: isaac1[at]vsnl[dot]com

15. M/s KPMG

4B, DLF Corporate Park, DLF City, Phase-3, Gurgaon – 122002.

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Fax: 0124-2549101

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e-mail: atuteja[at]kpmg[dot]com

Mobile: 09871025500

16. M/s Locuz Enterprise Solutions Ltd.

3, Tilak Road, Sudha House, Abids, Hyderabad – 500001.

Website URL: http://www.locuz.com

Telephone: 040-66115511

Fax: 040-66781111

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e-mail: uttam[dot]majumdar[at]locuz[dot]com

17. M/s Microland Ltd.

1B, Ecospace,

Belandur, Outer Ring Road,

Bangalore – 560037.

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Fax: 080-39180044

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Mobile: 09900197933

18. M/s MIEL e-Security Pvt. Ltd.

C-611/612, Floral Deck Plaza,

MIDC, Central Road, Andheri (East),

Mumbai – 400093.

Website URL: http://www.mielesecurity.com

Telephone: 022-28215050

Fax: 022-28215838

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Mobile: 09820142476

19. M/s Network Security Solutions (India) Ltd.

A-100, 1st Floor, Sector-5,

Noida – 201301.

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Mobile: 09811943673

20. M/s NIIT Technologies Ltd.

Athena, B-1/H-9, Mohan Cooperative Industrial Estate,

Mathura Road,

New Delhi – 110044.

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Fax: 011-40570933

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21. M/s Paladion Networks

49, 1st Floor, Shilpa Vidya, 1st Main, 3rd Phase, J P Nagar,

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Website URL: http://www.paladion.net

Telephone: 080-41135991

Fax: 080-41208559

Contact Person: Mr. Manoj Kumar, Marketing Manager

e-mail: manoj[dot]kumar[at]paladion[dot]net

Mobile: 09810488748

22. M/s PricewaterhouseCoopers Pvt. Ltd.

Building 8, 8th Floor, Tower B, DLF Cyber City, Gurgaon – 122002.

Website URL: http://www.pwc.com

Telephone: 0124-4620000

Fax: 0124-4620620

Contact Person: Mr. Neel Ratan, Executive Director e-mail: neel[dot]ratan[at]in[dot]pwc[dot]com

23. M/s ProMinds Consulting Pvt Ltd

G2, Plot No. 26, Survey No. 13/A, 13/B & 14/B, Near Silver Oaks School, Bachupally, Hyderabad – 500082.

Website URL: http://www.promindsconsulting.com

Telefax: 040-40207383

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e-mail: balajis[at]promindsconsulting[dot]com

Mobile: 09866113696

24. M/s SecureSynergy Pvt. Ltd.

#3332, 13th Main, 6th Cross, HAL II Stage, Indiranagar, Bangalore – 560038.

Website URL: http://www.securesynergy.com

Telephone: 080-25210556

Fax: 080-41151605

Contact Person: Mr. Santhosh Koratt, Head - Consulting & Compliance

e-mail: santhoshkoratt[at]securesynergy[dot]com

25. M/s SecurEyes Techno Services Pvt. Ltd.

201, 1st Block, Vanshee Richfields, Marathahalli, Outer Ring Road, Bangalore – 560037.

Website URL: http://www.secureyes.net

Telephone: 080-41264078

Contact Person: Mr. Karmendra Kohli, Chief Operating Officer

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Mobile: 09448111432

26. M/s Spectrum Networks Solutions Pvt. Ltd.

B-118, 1st Floor,

Sector-64,

Noida – 201307.

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Telephone: 0120-4236230

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Mobile: 09811943670

27. STQC Directorate

Department of Information Technology, Min. of Comm'ns & IT, Govt. of India, Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi – 110003.

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28. M/s Sumeru Software Solutions Pvt. Ltd.

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Telephone: 080-41211435

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29. M/s Sysman Computers Pvt. Ltd.

312, Sundram,

Rani Laxmi Chowk, Sion Circle,

Mumbai – 400022.

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Telephone: 09967247000 Telefax: 09967248000

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30. M/s Tata Consultancy Services Ltd.

Wellspring Phase-3,

Godrej and Boyce Complex, Plant No. 12, Gate No. 4, LBS Marg, Vikhroli (West),

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Website URL: http://www.tcs.com

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31. M/s Tech Mahindra Ltd.

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Website URL: http://www.techmahindra.com

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32. M/s TVSNet Technologies Ltd.

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