

Service delivery by government departments to be streamlined to boost investor confidence

- *IIDC holds review meeting of Nivesh Mitra - Web-based Single window clearance system for enterprises*
- *Significant drop in pendency of disposal of investor applications*

Lucknow | Oct 26, 2012:

In a bid to facilitate investment and industrial growth in Uttar Pradesh, **timeline of delivery of services by all departments concerned will be synchronised with time-schedule fixed under provisions of Nivesh Mitra**, the web-based single window clearance system. Further, **availability of required infrastructure will be ensured in all districts across the State for smooth functioning of this premium facility** for setting up business anywhere in Uttar Pradesh.

These decisions were taken in a **review meeting of Nivesh Mitra held under the Chairmanship of Infrastructure & Industrial Development Commissioner (IIDC), Anil Kumar Gupta** here today with Joint Executive Director, Udyog Bandhu, **Kaushal Raj Sharma** and senior officials of all twelve departments in attendance.

Taking stock of the status of investor applications filed through *Nivesh mitra*, the web-based single window clearance system and its working, **IIDC, Anil Kumar Gupta said, "It is one of the priority objectives of State government to ensure availability of web-based single window clearance system to entrepreneurs for time-bound disposal of investor applications and issuance of clearances within the specified timelines by all departments concerned, hence wherever required Government Orders will be issued to root out the disparities in departmental provisions and that of Nivesh Mitra."**

Expressing satisfaction at the progress made in time-bound disposal of applications by departments as a result of rigorous monitoring, Special Secretary, Infrastructure Development and Joint Executive Director of Udyog Bandhu, **Kaushal Raj Sharma informed** that **compared to last year, there had been a significant drop in pendency of applications beyond timeline fixed under Nivesh Mitra. Overall disposal pendency levels beyond timeline have substantially decreased to less than 1 % this year till October. Departments have been asked to install required infrastructure like computers, broadband connectivity, scanners, etc. in all districts immediately.**

It may be noted that scope of Nivesh Mitra was extended to all districts of State last month making it mandatory for Small, Medium & Heavy industries. However, for micro industries, applying online is optional. **According to K S Prasad**, officer in-charge of Nivesh Mitra at Udyog Bandhu, during the last one year, total 39,533 industries registered through Nivesh Mitra, whereas, 27,287 applications were received, of which 22,746 were cleared, 479 applications are pending within time limit at department level, 145 are pending beyond time limit at department level. Number of applications rejected stands at 273.

At present twelve departmental services are available through Nivesh Mitra. These departments include- Industries, Power, Factories, Fire Safety, Electrical Safety, Pollution, Forest, Excise, Commercial tax, Food, Labour and Drugs.
